Schüco Operation Dashboard privacy policy

1. Collection of personal data

Thank you for your interest in the Schüco Operation Dashboard, which is operated by Schüco International KG (Schüco). The website offers you personalised control, management and service solutions in the area of building automation.

Protecting your personal data is important to us. We are therefore taking this opportunity to inform you about what personal data we collect from you. Personal data is any data relating to you as an individual, e.g. your name, your address, your e-mail addresses and you user behaviour.

Our website uses SSL and TLS encryption when transferring confidential content.

Alongside the use of our website purely for information purposes, we also offer other services which you may use if you are interested and register.

This document can be downloaded as a pdf and archived:To open the <u>PDF file</u>, you will need the free Adobe Reader program (<u>www.adobe.com</u>), or a similar program which can process the PDF format. The document can also be printed.

2. Controller for data collection and processing

The controller in accordance with Article 4(7) of the General Data Protection Regulation (GDPR) is

Schüco International KG Building automation Karolinenstraße 1-15 33609 Bielefeld Germany Tel.: +49 (0)521 783-0 E-mail: info@schueco.com Website: www.schueco.com

The contact details of the data protection officer are as follows:

Schüco International KG Data protection Karolinenstraße 1-15 33609 Bielefeld, Germany Germany

If you have any questions or suggestions about data protection, please e-mail:

datenschutz@schueco.com

3. Your rights

(1) You have the following rights with regard to your personal data:

- a) Right of access
- b) Right of rectification
- c) Right to erasure (right to be forgotten)
- d) Right to restriction of processing
- e) Right to data portability
- f) Right to object
- g) Right to withdraw consent regarding data protection rights

(2) You also have the right to make a complaint to a data protection supervisory authority about our processing of your personal data.

4. Collection of personal data when visiting our website

(1) When using the website purely for information purposes, i.e. when you do not register or transfer other information, we only collect the personal data which your browser transfers to our server. All data collection and processing is carried out for specific purposes. This may be on grounds of technical necessity, contractual requirements or your express wish.

When you look at our website we collect the following data, which is technically necessary for us to be able to show you our website and ensure stability and security. The data is also used to rectify faults on the website. The legal basis of the data processing is therefore Article 6(1)(f) of the GDPR:

- IP address
- Date and time of the request
- Time zone difference from Greenwich Mean Time (GMT)
- Contents of the request (specific page)
- Access status/HTTP status code
- Transferred amount of data
- Website from which the request originated
- Browser
- Operating system and its user interface Language and version of the browser software

(2) Furthermore, you can use the content of our Schüco Operation Dashboard following registration. Your registration for the Schüco Operation Dashboard requires provision of personal data. The legal basis for the processing of data is the user agreement you have concluded (Article 6(1)(b) of the GDPR). The following personal data is collected:

- First name and surname
- E-mail address
- Building location
- Address data (optional)
- Telephone number (optional)

For each user who registers at www.schueco-operation-dashboard.com¹, Schüco sets up password-protected access to their content. Only the user who has registered with these details and users acting on behalf of and by authority of a company are authorised to access the personal data.

Within the context of the functions provided by the Schüco Operation Dashboard, in accordance with the designated authorisation concept, (tiered) access to user data by other users of the Schüco Operation Dashboard is possible as required.

¹Please complete.

(3) For use of the Schüco Operation Dashboard, the personal data given can be made accessible to other users of the website as required in accordance with use of the application.

(4) Cookies

The website uses so-called cookies to some extent. Cookies do not harm your computer and do not contain any viruses. Cookies are used to make our service more user friendly, effective and secure. Cookies are small text files which are stored on your computer and which your browser saves. Most of the cookies we use are so-called "session cookies". They are automatically deleted at the end of your visit. Other cookies are stored on your end device until you delete them. These cookies enable us to recognise your browser on your next visit.

You can set your browser so that you are informed about the setting of cookies and only allow cookies on a case-by-case basis, exclude the acceptance of cookies in certain cases or in general as well as activate automatic deletion of cookies when you close your browser. If you deactivate cookies, the functionality of our website may be limited.

Cookies, which are required in order to perform the electronic communication procedure or to provide certain desired functions, are stored on the basis of Article 6(1)(b) of the GDPR. Other cookies (e.g. cookies for analysing your surfing habits) that are stored are dealt with separately in this privacy policy.

5. Plug-ins and tools

We use the service offered by Google Maps. This allows us to show you interactive maps directly in the Dashboard and enables you to easily use the map function. By visiting the website, Google receives information that you have called up the corresponding subpage of our website. This takes place regardless of whether you are logged into a user account provided by Google or whether you do not have a user account. If you are logged into Google, your data is assigned directly to your account. If you do not want this to be assigned to your profile on Google, you need to log out before you call up a map. Google stores your data as user profiles and uses them for the purposes of advertising, market research and/or needs-based design of its website. This analysis is performed in particular (even for users who are not logged in) to provide tailored advertising and in order to provide information about your activity on our website to other users of the social network. You have the right to object to the creation of these user profiles and must exercise this right to Google. Google Maps is used in the interest of presenting our online service in a suitable way and to show the suitable potential Schuco sales partners for you. This represents a legitimate interest within the meaning of Article 6(1)(f) of the GDPR. More information on the purpose and extent of data collection and processing thereof by Google Maps can be found in the privacy policies. There you can also find more information on your rights and settings options in this regard for the protection of your privacy:

https://www.google.de/intl/de/policies/privacy/. Google also processes your personal data in the USA and is subject to the EU-US Privacy Shield, https://www.privacyshield.gov/EU-US-Framework. Google Maps is operated by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA

6. Deletion and blocking of personal data

Your data is deleted as soon as it is no longer required to fulfil the purpose for which it was collected. When you use the website purely for information purposes, the IP address is deleted from all systems used in connection with the operation of this website within 7 days. We will no longer be able to identify you from the remaining data.

Your data required to use the password-protected area is erased as soon as it is no longer necessary for fulfilling the purpose for which it was collected (e.g. within the scope of the contractual relationship).

7. Transfer of data to third parties

(1) Data will not be transferred to third parties unless there is a legal obligation (e.g. prosecutions).

(2) In some instances, Schüco employs external service providers to process data. This includes the cloud service provider.

These providers are carefully chosen by Schüco and contracted by us in writing. They are bound to instructions from Schüco and are regularly inspected. The service providers shall not forward this data to third parties. Service providers shall only process data within the EU.

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